Guide for Configuring ARC Service on Hik-ProConnect

1. Installer can login Hik-ProConnect (using Installer account) to configure the ARC service. At first, you should add a site to manage device(s).

Hik-ProConnect	Add New Site	×
Home	Add New Site Assign If the end user Aready has a site and it is not authorized to any company you can get the site ID from the end user for managing the site. Add Existing Site Name	
Health Monitoring	Time Zone UTC+08.001; Biging, Chongking, Hong Kong, Lirumg After orearing the site, its time zone cannot be changed. Please make	~
	the time zone you added here is correct. *She Address Street and Number, P.O. Bios, cfis.	sure
	No site created. Apartment, Surte, Unit, Building, Noor, etc. Add New Site City	
	State/Province/Region	
Ξ	Sync Time & Time Zone to Device OK Cancel	

Then you can add device to the site.

Hik-ProConnect		Site > installer	🌲 📧 🔞 🕲 Zhu ZhenLei 👤 🗸
✿ Home ③ Site		No device added.	installer 🖉
Health Monitoring	> >	Add Device Supported Device: Network Camera, DVR/NVR, Security Control Panel, Video Intercom Device, Access Control Device, Speed Dome, Doorball	Root Invited
i Business	>	Proces After adding a site. Installers can add devices to the site. set linkage nules, set exception nules, etc. After adding and configuring devices in the site. The Installer can innite and user to be the Site Owner. After the end user for Author site and devices management. Add New Site Add New Site Add Device Add Device You alleady added a device, you care: You alleady added a device, you care:	Invite Site Manager Zhu ZhenLei Address 585 58 City hayse 55tatu Province/Targion Tordon
Ξ		Linkage A bisage refers to the process in which an event detected by measures Artigonations of the status of managed resources in sections. When the resources is exceptions, the resource will puch a notification to the Hik-ProCorrect to notify t	Time Zone (UTC) Coordinated Universal Time Sync Time & Time Zone to Device (Enabled)

Attention! ARC service is only supported by Hikvision encoding devices and AX Pro security control panels added by **Hik-Connect** Service.



You can add device online or manually. Please note that adding mode should be Hik-Connect.

Online D	Nevice Manual Adding										
Falast d	evice(s) to add them to the device list.									G Refresh	Hint
	Device Serial No. \$	Device IP \$	De Ó	HT. 0	Subnet Ma ‡	Gateway ‡	Act \$	Hik-Connect	Opera		Before Adding Online Devices
		10.18.80.18	8000	80	255.255.255.0	10.18.80.254	Active	Connected		0	 Make sure the devices you are going correctly installed and connected to the
		10.18.80.22	8000	80	255,255,255,0	10.18.80.254	Active	Connected	5	_	specified by the manufacturers. 2. You can add up to 15 detected online simultaneously.
		10.18.80.108	8000	80	255.255.255.0	10.18.80.254	Active	Connected	5		 Before Adding Devices Manually
		10.18.80.104	8000	80	255.255.255.0	10.18.80.254	Active	Connected	5	2	Make sure that: 1. The devices you are going to use are
		10.18.80.15	8000	80	255.255.255.0	10.18.80.254	Active	Connected	5		installed and connected to the network by the manufacturers. 2. The device is activated and has enabli
		10.18.80.25	8000	80	255.255.255.0	10.18.80.254	Active	Connected	5		 The device is activated and has enable Connect. The device is not added to any Hik-Co Hik-ProConnect accounts.
								Next	<	1 > Cancel	configuration. Initiage rule, health morth for the device. • Enable health monitoring service device! For devices with health monitoring service of the devices with the health monitoring service of the devices in the device of the device and receive exceptions, and check device status. • Others The JP adverses of the device and the I
											in the same network segment, or you can the device.
Online D	Yeáce Manual Adding										Hint
Online D lode nect	texice Manual Adding	•		,							the device.
	~	•		ĸ							the dense.
Online D lode hect rerial No.	~	•		ĸ							be device.
Online D lode nect	Code			,							<section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>

2. In ARC Service module, you can configure ARC Service for your device(s).

Hik-ProConnect	∠ Site > ABC Test	🌲 🗈 🕲 🕢 Zhu ZhenLei 👤 🗸
Home Site	2 III C Access Control Device 0 Instrumento Device	ARC Test
Health Monitoring	Device Linkage Rule Exception ARC Service	Site Owner
Company	ARC service is only supported by Hikotision encoding devices and AX Pro security control panels added by Hik-Connect Service. Alarm Receiving Center (ARC)	Phone Number
	No authorized Alarm Receiving Center. Select ARC	Email Site Manager Zhu ZhenLei
	Device(s)	Address
	ARC Service Databled	London 1 City Lodon
	AX PRO ARC Service Disabled	State/Province/Region Time Zone (UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi
:=		Sync Time & Time Zone to Device (Enabled)



Hik-ProConnect	Site > ARC Test	Select ARC for Authorization $\qquad \qquad \qquad$
🔶 Home	2 🚥 1 🛃 0 💶 0 🛐	Search Q
🚱 Site	Encoding Device Security Control Panel Access Control Device Video Intercom Device Doorbell	ARC-London O www.hikvision.com/europe/
Health Monitoring	Device Linkage Rule Exception ARC Service	United Kingdom
E Company >	ARC service is only supported by Hikinsion encoding devices and AV the security control panels added by Hik-Connect Service. Alarm Receiving Center (ARC)	Image: Standard Science of a standard stand
Business >	No authorized Alarm Racening Center. Solect ARC Device(s)	
	Add: Servers Databled	X
	AX FRO ACC Service Disabled	
:==		Authorize Cancel

Select an ARC company (your company) to provide services.

Enable ARC service for device(s). then authorize in Hik-Connect app.

Hik-ProConnect	∠ Site > ARC Test	🌲 🖪 🔞 Zhu ZhenLei 👤 🗸
A Home	2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ARC Test 🖉
Health Monitoring	Device Linkage Rule Exception ARC Service	Site Owner
	ALC service is only supported by Hikuision encoding devices and AX Pro security control panels added by Hik-Connect Service. Alarm Receiving Center (ARC)	Phone Number
DUSTITIES	ARC-London www.chavison.com/europe/	Email State Manager Zhu Zhentei
	Device(s)	Address London
	AX FRO ARC Service Enabled	1 City Lodon
	ARC Service Disables	State/Province/Region Time Zone (UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi
i=		Sync Time & Time Zone to Device (Enabled)

Now you have finished the configurations in Hik-ProConnect.